## Exhibit O (Redacted)

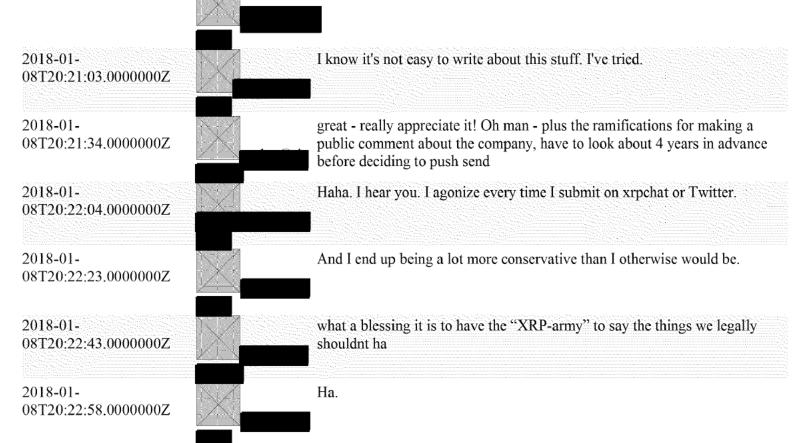
Case 1:20-ev-10832-AT-SN Document 556-15 Filed 07/19/22 Page 2 of 3 Mon, 08 Jan 2018 20:22:58 +0000 [Slack Retention]ripple - dm- Shared Private Im From: Sent:

Subject: To:

Date Sent (UTC) S	ender Message
2018-01- 08T20:15:24.0000000Z	Can I ask you something, confidentially? Did someone approach you about <#C8KUYQ6DP corrections>?
2018-01- 08T20:16:23.0000000Z	Yes - it seemed to have opened pandora's box
2018-01- 08T20:16:31.0000000Z	*sigh*
2018-01- 08T20:16:40.0000000Z	The more things change, the more they stay the same.
2018-01- 08T20:16:56.0000000Z	Don't be discouraged. I appreciated the initiative and we _need_ it.
2018-01- 08T20:17:45.0000000Z	made a form for people to submit so we would have more of a procedure in place but again, it creates a culture that we are going to respond to every issu which is not sustainable
2018-01- 08T20:18:35.0000000Z	i'd like to see our PR agencies put more • under the misinformants but media is a beast i do not understand.
2018-01- 08T20:18:42.0000000Z	It's not sustainable to not have a central place where we can flag issues so that they can be rapidly escalated.
2018-01- 08T20:19:08.0000000Z	agree (but it's also a full time job to manage!)
2018-01- 08T20:19:24.0000000Z	Anyways, thanks � Again, I appreciate the initiative.
2018-01- 08T20:19:42.0000000Z	Bank analysts have taken very well to corrections and eager to get the right information in front of folks that matter with deep pockets
2018-01- 08T20:20:14.0000000Z	<b>◆</b>
2018-01- 08T20:20:32.0000000Z	If I can get the language nailed down on how we'd like to be perceived - what XRP is from an unbiased perspective. It will definitely help institutional minds from getting wrapped up in FUD.
2018-01- 08T20:20:51.0000000Z	If I can help in any way, feel free to reach out to me.

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